

# PRIVACY POLICY

At the Grand Cayman Beach Suites we are striving to provide our customers with the utmost in customer service and pay particular attention to details. We have therefore provided an extended version of our Internet Privacy Policy. We will at any time safeguard the privacy of all personal information that is collected from our customers both when visiting and using our website.

## Customer details

It is necessary that we collect personal data at the time of reservation, such as name, telephone, address, email etc. in order for us to process the booking. This data is held securely for these purposes only and is not issued to any third party, other than the hotel you have reserved.

## Credit cards

Credit card details are held in the strictest confidence and are never issued to another party, other than the hotel you have reserved. This card is used to guarantee your reservation only and will not be charged by the hotel prior to arrival, only authorised for authenticity.

We use 128 bit encryption on all personal details gathered on this site.

We can answer any questions about security. Please contact through the customer care section of the website.

## Email promotions

We offer you the chance to subscribe to receive special offers updates and promotions by email. Unless otherwise instructed, we will forward you these promotions when we have them. We use this facility for your benefit and offer you the chance to unsubscribe at any time. We do not give out your details to any third party.

## Security

We will take commercially reasonable steps to protect the security of personal information that is collected during your stay and from our website. We use software up to 128-bit encryption in order to encrypt the personal information that you provide to us. Provided that you use a SSL enabled Internet browser like the most current versions of Microsoft Internet Explorer or Netscape Navigator, your transmissions of personal information to us through them online will be secure. Nevertheless, such security measures may not prevent all loss, misuse or alteration of personal information and we are not responsible for any damages or liabilities relating to any such security failures.

## Web Host

www.grand-cayman-beach-suites.com is hosted by Media3.net on servers located in the United States of America.

## Cookies

We do not make use of "Cookies". We completely respect the privacy of customers and visitors browsing our website, and therefore cannot recognize the users

## Making a Hotel Reservation

If you elect to make a room reservation through our web site, you will need to furnish your name, telephone number, billing address and credit card type, number and expiration date, in addition to the dates of your stay, the number of rooms you will require and the number of adults and children in your party.

In order to permit us to serve you better, you will also be asked to furnish the following additional information, as applicable, although it is not required in order for you to obtain a reservation: your e-mail address; Group/Corporate ID Number; your flight arrival details; and whether you have any special requests (which you can indicate by entering a note in the Comments field). If you are a travel agent making a reservation on behalf of a client, you will also be asked to provide your Travel Agent I.D. (i.e., your IATA/TIDS number).

### **Meeting Planners – Request for Proposal**

Meeting Planners that are interested in receiving information concerning rates and availability at the Grand Cayman Beach Suites are able to email us an online "Request for Proposal". The information that you furnish in an RFP will be used to process your request only.

### **Links To Other Web Sites**

This policy, and our responsibility, is limited to the Internet data collection practices of our web site. We are not responsible for, nor can we ensure, the data collection practices, privacy policies or content of other web sites maintained by third parties or our service providers, even if accessible using a link from our web sites, including, without limitation, frommer's generated contents.

### **Children**

Our web sites do not sell products for purchase by children. If you are under 18, you may only use our web sites with the involvement of a parent or guardian

### **By visiting our web sites, you are accepting the practices described in this policy.**

Your visit to our web sites and any dispute over privacy is subject to this policy and our Terms and Conditions, which are available on this website, including limitations on damages and application of the law of Cayman Islands. Just as our business changes constantly, this policy and the conditions may also change.

### **When You Visit Our Web Sites**

You can always visit our web sites without revealing who you are or providing any personal information and we never collect usage information. You will, when browsing our website, remain completely anonymous.

### **Legal Requirements**

We reserve the right to disclose any personal information you submit to us if we are compelled to do so by a court of law or governmental entity or if we determine it is necessary or desirable to comply with the law or to protect or defend our rights or property, our web site or its users.

As used in this policy, the term "we," "us," and "our" refers to Grand Cayman Beach Suites